

Before your appointment

Before you set out, please ask yourself these questions. If the answer to any question is yes please call us. It is most likely that we will postpone your appointment.

- Do you or anyone in your household have a new continuous cough?
- Do you or anyone in household have a high temperature?
- Have you or anyone in your household tested positive for Covid-19 in the past 14 days?
- Have you returned from any overseas travel in the past 14 days?
- Are you in a vulnerable group or shielding?

To maintain protection we ask that you follow the following steps when you visit us.

1

Where possible please arrive alone to your appointment wearing a face covering. It is important to reduce the number of people in the practice so please do not bring children with you unless they have an appointment. You may bring a small handbag with you but please leave your shopping bags, for example, in the car.

2

It is very important that you come on time. If you are late for your appointment, we may not be able to see you. If you are early then please wait in your car or outside the practice until your appointment time

3

The door to the practice will be locked when you arrive. There is an intercom system next to the door to call and gain entry to the practice

4

Access to our toilet facilities will be limited, Please don't drink anything in the hour before the appointment and visit the toilet before you leave the house

5

We will ask you to pay in advance of your appointment to minimise the time spent in the practice after your appointment.

6

When you first enter the practice, we will ask you to do some jobs, including hand sanitisation and checking your temperature. This will be explained on your arrival.

Thank you very much for your co-operation.
We look forward to welcoming you to our practice